

Licensing Sub Committee Hearing Panel

Minutes of the meeting held on Friday, 8 April 2022

Present: Councillor Andrews – in the Chair

Councillors: Hewitson and Riasat

LACHP/21/31. Summary Review - Irish World Heritage Centre, 1 Irish Town Way, Manchester, M8 0AE

Consideration was given to the report of the Head of Planning, Building Control and Licensing regarding a Summary Review of the premises licence at Irish World Heritage Centre, 1 Irish Town Way, Manchester, M8 0AE.

The summary review was requested by GMP following an incident at the premises which took place on Sunday 13 March 2022. The application was made under section 53(B) of the Licensing Act 2003.

The Hearing Panel considered the written papers, oral representations of all parties as well as the relevant legislation.

GMP addressed the Hearing Panel, stating that the current licence was issued on 17 January 2013, and has been held by the current Premises Licence Holder (PLH) since that date. GMP gave details of the reasons for their review application, informing them that they received multiple calls on Sunday 13 March 2022 which stated that a large fight had broken out at the premises. One call referenced a group from the travelling community as being those fighting. Another call said that guns and knives had been mentioned. For this reason, GMP dispatched firearms control to the premises. GMP were informed that the group who had caused the fight had been on the premises for most of that day. During the incident, staff told GMP that they had hid in the kitchen. GMP informed the Hearing Panel that an elderly lady had been punched in the face. GMP stated they then received a call from the premises on 17 March 2022 due to a group refusing to leave. GMP informed the Panel that they removed the group with no further issues but had been told this group were on the premises the day before and refused to leave then too. GMP had concerns that this group was allowed back on to the premises the next day after causing a previous issue. GMP applied for the Summary Review on 17 March 2022, asking for the licence to be suspended, which the Hearing Panel on 21 March 2022 decided to do. At this point, GMP showed CCTV footage of the incident to give an overview of the trouble caused on that night. Following the Interim Steps review on 21 March, GMP met with LOOH and the PLH. GMP informed the Panel that they had agreed the incident was not caused by regular customers and noted that there was no sign of trouble until it happened. GMP noted that the conditions on the current licence were weak and needed updating, something the PLH agreed with. GMP stated that it was a productive meeting and felt that the more robust conditions suggested should prevent an incident such as this occurring again.

The PLH's agent then addressed the Hearing Panel, stating that the PLH had taken a collaborative approach since the incident, working closely with GMP. The agent said

that the PLH acknowledged the need for more robust licence conditions but noted that these needed to be dynamic. The PLH's agent listed some of the conditions that had been agreed such as security guards wearing bodycams. The PLH's noted that the perpetrators of this incident had been barred and told the Panel that the premises are an important community centre that needs to operate safely and securely. The premises now have shutters for the bar and signage to inform customers of the rules which the PLH's agent said they hoped would change the culture of behaviour. The PLH's agent stated that following the positive meeting with GMP and the agreed conditions, the premises have demonstrated they would be able to manage any further risk. The PLH's agent submitted additional information to the Panel and GMP at the hearing, which was referenced.

In summing up, the PLH's agent stated that whilst this was not an acceptable incident, it had provided the PLH with an opportunity to pause, reflect and review. It had enabled the PLH to work closely with GMP and Manchester City Council, highlighting the willingness of a collaborative approach.

In summing up, GMP stated that they felt the conditions agreed were a proportionate and sensible approach.

In their deliberations, the Panel acknowledged the seriousness of the incident. However, they were satisfied that this was an isolated incident and were pleased that the PLH had worked closely with GMP to agree new conditions.

Decision

To modify the conditions of the premises licence.

Conditions:

To replace condition 2 on the existing licence regarding CCTV-

1.CCTV cameras shall be located within the premises to cover all public areas including all entrances and exits. The system shall record clear images permitting the identification of individuals. The CCTV system shall be able to capture a minimum of 24 frames per second and all recorded footage must be securely retained for a minimum of 28 days. The CCTV system shall operate at all times while the premises are open for licensable Activities. All equipment must have a constant and accurate time and date generation. The CCTV system shall be fitted with security functions to prevent recordings being tampered with, i.e. password protected. There shall be members of trained staff at the premises during operating hours able to provide viewable copies on request to police or authorised local authority officers as soon as is reasonably practicable in accordance with the Data Protection Act 1998 (or any replacement legislation).

2.SIA registered door supervision must be provided at a ratio of 1:100 on Fridays and Saturdays, on any day where there is an event with 100 or more attendees and any event relating to St Patrick's Day, from 2100 hours and must remain on duty until the premises are closed and all the customers have left. At all other times the

requirement for door supervision shall be determined by a risk assessment carried out by the DPS. Whilst on duty door supervisors shall wear hi-viz jackets.

At least one member of SIA door supervision shall wear and operate a body camera to capture incidents of violence and/or anti-social behaviour. Footage from the camera shall be downloaded and stored for 28 days and made available to responsible authorities upon request.

A record must be kept of the SIA registration number of the door supervisor and the ID of bodycam worn by them.

Where SIA registered door supervisors are used at the premises, a record must be kept of their SIA registration number and the dates and times when they are on duty. Door supervisors must be provided with radios to enable them to contact each other and the duty manager at the premises.

3. For all large events an Event Management Plan shall be submitted to the Licensing Authority and Greater Manchester Police, at least 14 days prior to the event. The Premises licence Holder must comply with the Event Management Plan submitted to and approved by the Licensing Authority and Greater Manchester Police and no changes will be made to the Event Management Plan without the prior written consent of the Licensing Authority and Greater Manchester Police.

4. The Challenge 25 scheme must be operated to ensure that any person who appears to be under the age of 25 shall provide documented proof that he/she is over 18 years of age. Proof of age shall only comprise a passport, photo card driving licence, an EU/EEA national ID card or similar document, an HM Forces warrant card, a card bearing the PASS hologram, or any electronic or biometric age verification technology approved by the licensing authority.

5. All staff authorised to sell alcohol shall be trained in:

- (i) Relevant age restrictions in respect of products
- (ii) Prevent underage sales
- (iii) Prevent proxy sales
- (iv) Maintain the refusals log
- (v) Recognising signs of drunkenness and vulnerability
- (vi) How overservice of alcohol impacts on the four objectives of the Licensing Act 2003
- (vii) How to refuse service
- (viii) The premises' duty of care policy, understanding and dealing with situations involving vulnerable people, and incidents of harassment
- (ix) Action to be taken in the event of an emergency, including the preservation of a crime scene emergency services.
- (x) The conditions in force under this licence. Training must include evidence that the trainee has gained knowledge and understanding of the training, which may consist of a test or quiz, completed and signed by the trainee.

6. Documented records of training completed shall be kept shall be kept for each member of staff. Training shall be regularly refreshed and at no greater than 6

monthly intervals. Training records shall be made available for inspection upon request by a police officer or an authorised officer of Manchester City Council.